

## Financial Policy Agreement

**Will acupuncture work for me?** We only accept patients that we think that we can help. Our patients enjoy more than an 85% positive outcome rate through regular visits and our highly effective treatment strategies. We are confident that we may be able help you.

**Your Commitment:** In this system of medicine each treatment builds on the previous one. Optimal results are achieved when a patient follows the suggested treatment plan. Understand that acupuncture is a therapeutic process, not a magic cure. Please commit to the treatment plan that has been prescribed by your Acupuncture Physician. Patients who drop out of care before having a chance to receive the benefits acupuncture can offer usually are not highly satisfied. Continue with your prescribed treatment plan to achieve a new level of health.

► **Appointments:**

- We request that all appointments be made at least 3-4 weeks in advance. This will save you and the clinic time and eliminate waiting.
- All missed appointments should be made up in the same week in order to maintain your healing progress.
- All appointments **MUST be paid in advance.**
- **Please give 2 Day's notice for cancellations. An \$85-dollar fee for late cancellation/missed appointment will apply, (Will honor 1 emergency forgiveness).**

Patient Initial \_\_\_\_\_

► **Payment:**

- Payment is accepted in the form of cash, check, Visa, Mastercard and Discover is due at the time of service.
- Any unused portion of pre-pay plans are Refundable. Prepay discounts are contingent on completion of treatment plans.
- There will be a \$20 fee for all returned checks. Patient Initial \_\_\_\_\_

► **Insurance:**

- We issue Super Bills for patients to self-bill their insurance providers.

► **New Patients:**

• For the first 3 treatments, please come 15 minutes before your treatment to fill out progress notes and read educational materials.

• Do not use lotions or oils before treatment.

This will ensure that you will have enough time to get the care that you need. Patient Initial \_\_\_\_\_

• Herbs and supplements are not refundable

**I have read and agree to the above policies.** I agree to the release of medical and billing information necessary for treatment, payment, and healthcare operations. I assign benefits payable to Root Healing Acupuncture.

**Patient:** \_\_\_\_\_ **Date:** \_\_\_\_\_

(or Patient Representative)

**Patient Signature:** \_\_\_\_\_

(or Patient Representative)

**Office Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_